Internet Site Rules and Regulations

Terms & conditions:

1. General
• The Internet site, www.mizpe-hayamim.co.il is the official site for Mizpe Hayamim Ltd., public company, number 510972219, and Operator of the Hotel Mizpe Hayamim in Israel (hereinafter, “the Hotel”).
• Reservations through this site can be made on specific conditions that users declare that they have read the Rules and Regulations and agree to the specific conditions in full. Users also agree that they, or a third party acting on their behalf, will not lodge any complaint and / Or demand and / or lawsuit directly and / or indirectly against the Internet site and / or against the Hotel and / or anyone operating on the behalf of the Hotel.
• Hotel Mizpe-Hayamim owns the copyrights of the website and any other module that is connected to the website. One must not copy, photocopy, advertise, distribute, sell or change parts of the information that appears on the website without the written permission from Hotel Mizpe Hayamim, with the exception of downloading for personal (and not commercial) use.

• Hotel Mizpe Hayamim reserves the right to deactivate or make changes to the website at any time.
• Part of the website is written in the masculine form for the purpose of convenience only, but is aimed at men and woman alike.

2. Limitation of responsibility
• The Hotel and/or the operators of the website and/or the owners and/or the managers and/or whoever works on their behalf is not responsible for the fact that the system through which the website operates, be clean of viruses or other components that may cause damage to the personal computer of the purchaser at the time that he enters the website and/or purchases services via the website and/or uses the website in another manner.
• The hotel is not responsible and will not be held liable for any damages or loses caused as a result of failure or delay incurred in result of duration of time the purchaser was trying to use the website, including using it in order to make a reservation.
• The Hotel will not be held responsible or liable for any illegal activities occurred on the website by a purchaser or any other person that is not under the Hotel control.
• At any stage, the hotel is qualified to cease or prevent communication or access of the purchaser to any part of the website.

3. Reservation

• User may use the website for reservation, services and/or for informational purposes only.
• Reservations can be made telephonically through the reservation office at telephone number: 1-800-555-666 or through this internet site.
• Customers making reservations through this Internet site are required to fill in their personal details, including ID or passport number and credit card number.
• Filling in incorrect personal details will result in taking legal action against the customer for damages that may be caused to the Internet site and / or to the chain and / or a third part on their behalf.
• The credit card details filled in online through the Internet site are for the purposes of securing a reservation only. The actual credit card debit will only be executed on arrival at the hotel.
• At the end of the online reservation process the customer will receive an automatic e-mail message approving the execution of the reservation.
• The customer is required to print the contents of this message and Present it on arrival at the hotel reception.

4. Conditions and limitation
• The prices quoted on the Internet site are in New Israeli Shekels include VAT and are intended for Israeli citizens only. The reservation of vacation packages for foreign citizens is available through the Internet site in dollars in accordance with the updated price lists at the time of reservation, and payment is in foreign currency or is calculated according to the exchange rate Determined by the Bank of Israel on the day of payment.
• The hotel is permitted to change the conditions of the vacation package reservation as well as the price of the packages at any time.
• From time to time, the hotel may change the structure, content, appearance, conditions of use, scope and availability of the services appearing on the website, and any other aspect related to the website and its operation - without any need to advise the purchaser in advance.
• The number of vacancies in the hotel is limited, and executing a reservation is subject to availability only.
• No double discounts.

• Residence at the hotel begins on the date of arrival at 15:00 up to 12:00 on the date of departure.
On Saturday check in time at 17:00 check out time 15:00.
Arrival and / or departure times that are not in accordance with these hours require approval in advance of the hotel management and involve an additional fee.
• The hotel is only suitable for children over the age of 10
• The reservation of vacation packages in the hotel is limited to adults above the age of 18. The accommodation of children and youth under the age of 18 is available only if accompanied by an adult over the age of 21.

• All pictures featured on the website are for illustrative purposes only.
• Errors and omissions, accepted.
• This agreement applies on the Israeli law only.

5. Cancellation of reservation
• Cancellations with no cancellation fee can be made up to 72 hours before the arrival date.
• Guests canceling a reservation less than 72 hours before the arrival date will be charged of 50% of the reservation amount.
• In a case the guests won't show the hotel reserved the right to charge for the reservation in full.